AAI AUTO PREMIUM P Online: Visit website

https://www.essentialsbyaai.com.au/

For more information:

https://www.essentialsbyaai.com.au/contact-us/by AAI Phone: 1800 428 598

In person: Not available

Debit

**AAMI AUTO PREMIUM PAYMENTS** Online: Log into "My Account" via

https://www.aami.com.au/

For more information:

https://www.aami.com.au/pay-or-renew.html#tab3

Instructions: You can change your credit card and direct debit details online in your AAMI My

Account. Simply sign in and find the policy you want to update, click on 'View my policy' from the pop-

up menu, then select the 'Change payment details' tab.

Phone: 13 22 44

**In person:** Not available

Debit

ACORNS GROW Online: Log into "Your Acorns Account" via

https://signin.acorns.com/
For more information:

https://support.acorns.com/hc/en-us/categories/360004353714-Account-Management-and-Login

**Instructions:** You can change your credit card and direct debit details online in your AAMI My Account. Simply sign in and find the policy you want to update, click on 'View my policy' from the pop-

up menu, then select the 'Change payment details' tab.

Phone: Not available In person: not available

Debit

ACT GOV Online: Log into https://www.act.gov.au/

Phone: 13 22 81

In person: Find your nearest branch via https://www.accesscanberra.act.gov.au/s/article/access-

canberra-services-locations-and-opening-hours-tab-locations

#### **ACT HOUSING**

Debit

## **ACT REVENUE OFFICE**

Online: Log into https://communityservices.act.gov.au

For more information: https://www.communityservices.act.gov.au/housing/policies/rent-payment-

policy#ChangingMethod Phone: 1800 950 255

In person: Housing ACT, 153 Emu Bank, Belconnen

Online: Visit website https://www.revenue.act.gov.au/

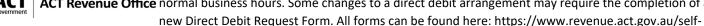
For more information: https://www.revenue.act.gov.au/payments-and-refunds/How-to-

pay?result 1060955 result page=5

Instructions: Customers may change the direct debit arrangement with the ACT Revenue Office by contacting the Office during normal business hours. Some changes to a direct debit arrangement may

require the completion of a new Direct Debit Request Form. All forms can be found here:

https://www.revenue.act.gov.au/self-assessment-tools-and-forms/formsInstructions: Customers may change the direct debit arrangement with the ACT Revenue Office by contacting the Office during



ACT Revenue Office normal business hours. Some changes to a direct debit arrangement may require the completion of a

assessment-tools-and-forms/forms

Phone: 02 6207 0028 **In person:** Not applicable

ACTEW Online: Log into My.ActewAGL account via the website link https://www.actewagl.com.au/login

For more information: https://www.actewagl.com.au/support-and-advice/help-with-your-bill/pay-

your-bill

**Instructions:** To set up / change you EvenPay yourself online:

Log in to your My.ActewAGL account.

Set up a direct debit that fits your schedule.

Pick a start date, and choose between monthly or fortnightly, automatic payments.

They will send you a confirmation once it's set up!

Phone: 13 14 93

In person: 40 Bunda St, Canberra City 2601

or chat to an energy expert on 13 14 93 Monday-Friday, 8am-6pm (except public holidays), and their

local team will guide you through the set up, it only takes 2 minutes.

Debit

**ALLIANZE AUSTRALIA** 

ActewAGL

Online: Log into "MyAllianz" via

https://www.allianz.com.au/my-allianz.html

Allianz (II) For more information:
To update account deta

To update account details please login to your account on via link above or contact St George via

phone or iin person with details below

Phone: 13 10 00

**In person:** Not available

Debit

**ANZ INTERNET BANK** 

Online: Go into ANZ Internet Banking via the website link https://www.anz.com.au/ways-to-

bank/internet-banking/personal/

For more information:

Log into your account and select 'Payments' to update details

Phone: 13 33 50

In person: Find your nearest branch via

https://www.anz.com.au/locations/?zoom=4#/

#### **ARMY HEALTH BENEFI**



Online: Log into "My Account" via https://www.defencehealth.com.au/

For more information:

https://www.defencehealth.com.au/health-insurance-for-adf-members/using-my-membership/yourpolicy/managing-your-policy/

Also you will find a form labelled 'Direct Patment optios form' at

https://www.defencehealth.com.au/member-hq/forms-and-brochures/

Phone: 1800 335 425 **In person:** Not available

Debit

**AUSSUPER PENSION** 



Credit

#### **AUSTRALIAN TAXATIO**



Online: Log into https://australiansuper.com

For more information: https://www.australiansuper.com/contact-us

Phone: 1300 300 273

**Online:** Go into the ATO via the website link

https://www.ato.gov.au/

For more information: https://www.ato.gov.au/Individuals/Tax-file-number/Update-your-TFNregistration-details/Update-your-financial-institution-details/#Yourfinancialinstitutiondetails Instructions: Follow the instructions provided on this web page to either update your details online (only if you have a MyGov Account linked to the ATO), or via the ATO App if you have one, otherwise, call a customer representative on the number below to update over the phone. You will be required to provide proof of identity, so ensure you have your Tax File number, or your Australian Business Number available.

Phone: 13 28 69

#### **BENDIGO AND ADELAIDE BANK**

Online: Log into your Bendigo account via the website link https://banking.bendigobank.com.au/Logon/login.page



For more information:

Update your account details via your online account via the link above or by calling on the number

below

**Phone:** 1300 236 344

**In person**: Find your nearest branch via https://www.bendigobank.com.au/locate-us/

Credit

**BRIGHTE** Online: Log into "Brighte Portal" via

https://portal.brighte.com.au/

For more information:

⇒ Brighte

Please login to your account as per above or contact by phone below to update your account details Instructions: Access your BrightePay App (to log in, use your email & password you first setup with

Brighte.

Tap Account --> then tap --> Details

Phone: 1300-274-448 In person: Not available

Debit

**BUDGET DIR** Online: Log into the customer portal via

https://www.budgetdirect.com.au/

For more information:

https://www.budgetdirect.com.au/contact-us.html

**Budget Direct** 

Phone: 1300 306 560 In person: Not available

**Instructions:** To change your Budget Direct car insurance payment details:

Log into your online account

View your car policy.

Click or tap the 'View/Change Payment Details' or 'Payment Details' button.

Follow the prompts.

## Debit **BUPA AUSTRALIA**

Bupa

Online: Log intoyour myBUPA via the website link

https://my.bupa.com.au/login?s\_intcid=homepage:topnav:mybupa:login

For more information: https://www.bupa.com.au/help/payments/update-payment-details

Log into your account and select 'Payment' to update payment details

at the top of the homepage if you're on your desktop, or from the hamburger menu (menu) if you're

on your phone

Click 'Change payment details'

First reconfirm your direct debit details for bank account, credit card, or PayPal

Then choose your payment frequency and start date.

**Phone**: 134 135

In person: Find your nearest branch via

https://www.bupa.com.au/contact-us/bupa-store-opening-hours

## **CALVARY HOSP ACT I**



Online: Visit website

https://www.calvarycare.org.au/act/

For more information:

Contact the relevant HR/payroll team to provide your new account details

Phone: 02 6245 3100 In person: Not available

#### Credit

## **CENTRELINK**



**Online:** Log into MyGov via the website link https://login.my.gov.au/las/mygov-login?execution=e1s1 **For more information:** https://www.servicesaustralia.gov.au/centrelink-online-account-help-update-

your-banking-details#a1

Phone: For a list of Centrelink departments refer to this

link... https://www.servicesaustralia.gov.au/phone-us?context=26266

In person: Find your nearest branch via https://findus.servicesaustralia.gov.au/

**CGU INSURANCE** 

Online: Go to website https://www.cgu.com.au/

For more information:

To change you direct debit details complete the form found at  $% \left\{ 1\right\} =\left\{ 1$ 

https://www.cgu.com.au/contact/update-policy-details

Phone: 13 24 81

**In person:** Not applicable

Debit

CHRISCO HAMPERS Online: Log into "My Account" via

https://www.chrisco.com.au/SignIn

For more information:

Please login to your account as per above or contact by phone below to update your account details

Phone: 1800 830 830 In person: Not available

Debit

CITIBANK EUROPE PLC Online: Log into your citi account via

https://www1.citibank.com.au/

For further information:

Update your account details via your online account via the link above or by calling on the number

below

Phone: 13 24 84

**In person:** Not available

Credit

CO

Online: Log into your CFS account via the website link https://www.cfs.com.au/next/home.html

For more information: https://www.cfs.com.au/personal/resources/faqs/your-account/update-your-

linked-bank-account.html

**Phone:** 13 13 36

**In person:** Not available

Colonial First State

Chrisco

#### **COMMONWEALTH BANK**



Online: Log into netbank via the website link

https://www.my.commbank.com.au/netbank/Logon/Logon.aspx

**For more information:** https://www.commbank.com.au/business/online-banking/commbiz/userguides/direct-credit-payment.html

You can ask Comm Bank to cancel or stop a direct debit on your eligible CommBank account by messaging them in the CommBank app, calling them on 13 22 21 or by visiting a branch. You'll need to complete a direct debit cancellation form if you're in a branch.

Phone: 13 22 21

In person: Find your nearest branch at https://www.commbank.com.au/digital/locate-us/?ei=hp-

supp LocateUsH3

Credit

**COMMUNITY CPS AUST** 



Online: Log into "My Account" via https://online.beyondbank.com.au/

For more information:

To update account details please login to your account on via link above or contact them via phone or in person with details below.

Phone: 13 25 85

In person: Find your nearest branch via https://www.beyondbank.com.au/locate-us.html

Credit

**COMSUPER** 



Online: Log into MyAccount via the website link https://www.csc.gov.au/

For more information:

https://csc.sitecorecontenthub.cloud/api/public/content/de14af48acd94d0eb64894aad1f7ff04?v=42 23b835

**Phone:** For a list of departments refer to this link...https://www.csc.gov.au/Members/Contact-us

In person: 7 London Circuit, Canberra ACT

## **COOMA MONARO SHIRE**

**Online**: You will need to complete the form located at:

https://www.snowymonaro.nsw.gov.au/files/assets/public/rates-and-water-billing/form-direct-debit-

request.pdf

SNOWY MONARO REGIONAL COUNCIL Phone: 1300 345 345

Email: council@snowymonaro.nsw.gov.au

In person: 81 Commissioner Street Cooma, NSW

2 Myack Street Berridale, NSW71 Caveat Street Bombala, NSW2/1 Gippsland Street Jindabyne, NSW

Debit

#### DEBITSUCCESS Debit Success

**Online:** Log into your Debit Success account via website https://debitsuccess.com.au/contact/customers/

# For more information:



Update your details by login to you online account using the link above or call on the number below

Phone: 1800 148 848

In person: Not available

Debit

DEPARTI



Australian Government

Department of Veterans' Affairs

Online: https://www.defence.gov.au

Phone: 1800 333 362 - Contact the Department of Defence to update your details

**In person:** Not available

Credit

**DEPT OF VETERANS'** 

Online: Go into Department of Veterans Affairs via the website link

https://www.dva.gov.au/newsroom/vetaffairs/vetaffairs-vol-36-no1-autumn-2020/are-your-bank-no1

details-date

Log into the 'MyService' link provided or through your My Gov account and update your details

**Phone:** 1800 838 372

#### **DISABILITYCARE AUSTRALIA**



Online: https://www.ndis.gov.au

**More information:** Full detials covering how to change your direct debit detials can be found at: https://www.servicesaustralia.gov.au/centrelink-online-account-help-manage-money-you-owe#changedirectdebit

Phone: 1800 800 110 - Contact the National Disability Insurance Scheme to update your account

details

Credit

**DS ANYTIME FITNESS** 

Online: https://www.anytimefitness.com.au

**For more information**: Member Solution Centre:

https://help.anytimefitness.com.au/hc/en-au/requests/new

to submit a request

To make a general enquiry regarding payments or billing – free call: 1800 917 476 or email:

anytimecs@debitsuccess.com

They will be able to update your payment details linked to your membership profile.

Phone: 1800 917 476

In person: Find you local gym via

https://www.anytimefitness.com.au/find-gym/

Debit

**DSS NEWST** 



**Online:** Log into MyGov via the website link https://login.my.gov.au/las/mygov-login?execution=e1s1 **For more information:** https://www.servicesaustralia.gov.au/centrelink-online-account-help-update-

your-banking-details#a1

Phone: For a list of departments refer to this link... https://www.servicesaustralia.gov.au/phone-

us?context=26266

In person: Find your nearest branch at https://findus.servicesaustralia.gov.au/

# **DSS PENSIONS/FAMAL**

centrelink

Online: Log into MyGov via the website link https://login.my.gov.au/las/mygov-login?execution=e1s1 For more information: https://www.servicesaustralia.gov.au/centrelink-online-account-help-update-

your-banking-details#a1

**Phone:** For a list of Centrelink departments refer to this

link... https://www.servicesaustralia.gov.au/phone-us?context=26266

In person: Find your nearest branch via https://findus.servicesaustralia.gov.au/

Credit

**EQUIFAX AUSTRALIA** 

**Online:** Log into "Your Equifax Account" via https://www.equifax.com.au/personal/

For more information: https://www.equifax.co

https://www.equifax.com.au/personal/update-my-details

**Phone:** 13 83 32

In person: Not available

Debit

**EZIDEBIT AUSTRALIA** 

Online: Log into your ezidebit portall via website

https://www.ezidebit.com/en-au/login

For more information:

Update your account details via your online account via the link above or by calling on the number

below

Phone: 1300 763 256 In person: Not available



### **FOXTEL MANAGEMENT**

**Online:** Log into your account on Foxtel via the website link https://www.foxtel.com.au/login.html **For more information:** https://www.foxtel.com.au/now/support/account-and-billing/payments.html

You can change your direct debit details online in My Account:

Log in to My Account.

Under the Billing & Payments tab, click Manage billing.

In the Account Balance section, click Manage Payment Information. Click the pencil icon in the top right-hand corner to edit your details.

Enter your credit card or bank account details.

Click the Yes, I agree to the Direct Debit Service Agreement checkbox.

Click Save.

You'll receive an email to confirm that your direct debit details have been updated.

**Phone**: 1300 657 346

In person: Find your nearest branch via https://www.foxtel.com.au/about/careers/locations.html

Debit

**GIO AUTO PREMIUM PAYMENTS** 

**FOXTEL** 

Online: Log into "My Account" via website

https://www.gio.com.au/

For more information:

https://www.gio.com.au/payments.html#car-insurance

Login to GIO online. Click on My policy list and selct the policy you want to update. Select update my policy, then change payment details. Here you'll see your current details and have an option to change

them.

Phone: 13 10 10

In person: Find your nearest store via https://www.gio.com.au/agency-listing.html

#### **GREATER BUILDING S**

**Greater**Bank

**O**HCF

**HUNTER WATER CORPORA** 

Online: Log into your Greater Bank Account via the website link

https://mb.greater.com.au/MobileBanking/Login

For more information: https://www.greater.com.au/personal/accounts/everyday-

accounts/faqs/?faq=setting-up-a-direct-debit

**Phone:** 13 13 86

In person: Find your nearest branch via https://www.greater.com.au/findus

Credit

**HCF LTD** Online: Log into your HCF account via the website link https://www.hcf.com.au/member-login

For more information:

To change you direct debit detials login in to HCF go to www.hfc.com.au, go to member login in the top right of your screen. Go to 'Payments' then 'Update payment details'. If you can't do this online, to set up direct debit to pay your premiums, or to change your current direct debit payment details, please call 13 14 39 during the following hours: Mon-Fri: 8am-8pm (AEST/AEDT) Sat: 9am-5pm

(AEST/AEDT). Phone: 13 13 34

In person: Find your nearest branch via

https://www.hcf.com.au/locations/find-a-branch

Debit

Online: Log into "My Account" via

https://myaccount.hunterwater.com.au/login

For more information:

https://www.hunterwater.com.au/home-and-business/managing-your-account/my-account

Phone: 1300 657 657

In person: 36 Honeysuckle Drv, Newcastle

Credit

IAG DIVIDEND PAYMENT Online: Login into your shareholding account via the website link

https://www.iag.com.au/shareholder-centre/your-shareholding

For more information:

https://www.iag.com.au/letter-shareholders-re-change-dividend-payment-method

Phone: 1300 360 688 **In person:** Not available





### **ICONWATER**

icon

Debit

**IINET\_LIMITED-N** 



Debit

**ILLAWARRA MUTUAL** 



Credit

**ING DIRECT** 



**Online:** https://www.iconwater.com.au/my-home/my-account/my-icon-water.aspx

Simply log in to your account to set up or change direct debits and update your contact details. Login

URL is :https://my.iconwater.com.au/login.aspx?ReturnUrl=%2F

Phone: 02 6248 3111

In person: 12 Hoskins Street Mitchell ACT 2911

Online: Log intohttps://www.iinet.net.au/home/

For more information:Under "Payment Method", current payment details will be shown. Select Edit Payment Method. Select either Credit Card or Direct Debit, then fill out the required details for your selected payment method: - Credit Card (Credit or Debit cards) requires a Name on Card, Card

Number, Expiration Date and Security Code.

Phone: 13 22 58

In person: (where applicable)

Online: Log into "My Account" via

https://internetbanking.imb.com.au/Personal/BankFast-Username-Logon#sst

For more information:

To update account details please login to your account on via link above or contact IMB via phone or

iin person with details below.

Phone: 13 34 62

In person: https://www.imb.com.au/locate

Online: Go into ING via the website link

https://www.ing.com.au/

For more information: https://www.ing.com.au/faq-result.html?faqid=8417

This link will display instructions under the heading 'How can I change a linked account?' Depending on your account type, you can update the details via online banking under 'Manage Accounts', or by

downloading and completing a form

Phone: 133 464

In person: Not available

## **MACQUARIE INVESTME**



Online: Log into "My Account" via website

https://www.macquarie.com.au/

# For more information:

https://www.macquarie.com. au/assets/bfs/documents/adviser/macquarie-vision/macquarie-cash-partial formula and the surface of the surface o

solutions-direct-debit-form.pdf

Phone: 02 8232 3333 In person: Not available

Credit

# **MACQUARIE LEASING**



Online: Log into https://www.macquarie.com.au/assets/bfs/documents/broker/asset-finance-

introducer/Direct-Debit.pdf

For more information: You will need to complete the form at the above URL:

https://www.macquarie.com.au/brokers/asset-finance-introducers/introducer-toolkit/contact-

us.html

Phone: (07) 3233 5888

In person: (where applicable)

### **MEDIBANK PHI**

## Medibank

Online: https://www.medibank.com.au/help/guides/how-to-change-bank-details/

- 1. Log in:Go to www.medibank.com.au. Click Log in in the top right corner of the webpage.
- 2. Pop-up: Click the red Log in button in the pop-up window.
- 3. Enter login details: Enter the email and password you used to register for My Medibank Log in. The home screen will display.
- 4. Click on Payments: On the top menu, click on "Payments".

5a. To change how we pay you for claims: On the left menu, click on "How we pay you for claims". This will take you to a screen where you can update your bank details. Enter the new account name, BSB and account number, and press the red "Confirm" button. Your bank details are now changed. 5b. To change your direct debit details: On the left menu, click on "Direct debit". This will take you to a

screen where you can update your details.

Click the "Edit" button under your account details. Choose the bank account or credit card tab. Enter

the new details and click the "Confirm" button. Your direct debit details are now changed.

**Phone:** 1300 576 282

In person: Find your nearest branch via https://www.medibank.com.au/locations/#/

#### Debit

## **MEMBERS EQUITY**

# **Members Equity**

**Online:** Log into Your ME account via the website link https://ib.mebank.com.au/authR5/ib/login.jsp

## For more information:

Update your account details via your online account via the link above or by calling on the number

below

Phone: 13 15 63

In person: Not available



medibank

## **MEMBERS EQUITY**



## **Members Equity**

**Online:** Log into Your ME account via the website link https://ib.mebank.com.au/authR5/ib/login.jsp

## For more information:

Update your account details via your online account via the link above or by calling on the number below.

Go to URL: https://www.mebank.com.au/search/?searchtext=direct%20debits and select the

appropriate form relating to the direct debit you wish to change.

Phone: 13 15 63

**In person**: Not available

Debit

#### MINISTR



## Ministry Of Health

Online: Not available For more information:

Contact the relevant HR/payroll team to provide your new account details

Phone: Not available In person: Not available

Credit

#### **MONEYSWITCH LIMITED**



## Online: Log into your Tyro portal via website

https://www.tyro.com/
For more information:

Update your account details via your online account via the link above or by calling on the number

below

Phone: 1300 966 639 In person: Not available

Credit

**NABCONNECT** 

Online: Log into your account via the website link https://www.nab.com.au/

For more information: https://www.nab.com.au/content/dam/nabconnectcontent/nab-connect-

help/quick-reference-guides/create-a-direct-credit-payment.pdf

Phone: 13 22 65

In person: Find your nearest branch via https://www.nab.com.au/locations

mab

### **NATIONAL INTERNET**



Credit

**NEWCASTLE PERMANEN** 



Credit

**NIB HEALTH FUND** 



Online: Log into your account via the website link https://www.nab.com.au/

For more information: https://www.nab.com.au/content/dam/nabconnectcontent/nab-connect-

help/quick-reference-guides/create-a-direct-credit-payment.pdf

Phone: 13 22 65

In person: Find your nearest branch via https://www.nab.com.au/locations

Online: https://www.newcastlepermanent.com.au/

More inofrmation: You can modify a direct debit payment or transfer by logging in to Internet

Banking

Navigate to 'Payments', and then select 'Scheduled Payments'

From the 'Scheduled Payments' screen click the three dots under 'Actions' to the left of the pending

payment you with to modify

Click 'Edit Payment'

Make modification to the payment and click 'Continue'.

Note: If the payment is recurring and is not the first occurrence you will need to select a new start

date for the payment.

Phone: 13 19 87 - Contact Newcastle Permanent to update your account details

Online: Log into your NIB account via the website link https://www.nib.com.au/

**For more information:** https://www.medibank.com.au/help/guides/how-to-change-bank-details/ You can change or update your direct debit details by logging in to your member account, going to

'My Policy' and selecting 'Payments', or in the nib App.

**Phone:** 13 16 42

**In person:** Find your nearest branch via https://www.nib.com.au/find-a-provider

### NISSAN NORTHERN REGION

Nissan Northern Region Finance

NISSAN FINANCIAL SERVICES

Online: Log into "My Account" via

https://www.nissan.com.au/financial-services/customer-portal.html

For more information:

https://www.nissan.com.au/financial-services.html#faq

Phone: 1800 035 035 In person: Not available

Debit

NRMA INSURANCE Online: Log into "Your Account" via https://www.nrma.com.au/

For more information: For more information visit https://www.nrma.com.au/faq-details/196

To make changes to your payment details:

NEMA INSURANCE

Log into your account. Click Direct Debit.

Select your policy.

Within Payment Method, click Edit and follow the prompts

Phone: 13 21 32

In person: Find your nearest NRMA branch via https://www.nrma.com.au/branches-finder

Debit

**NRMA LIMITED** 

Online: Log intohttps://www.mynrma.com.au/ For more information: Sign into your account

Phone: 13 11 22

In person: (where applicable)

#### **OPTUS BILLING SERVI**

Online: Log into "My Account" via website

https://www.optus.com.au/

For more information:

https://www.optus.com.au/for-you/support/answer?id=1315

Open the My Optus App and click on the billing tab at the bottom of the screen. Click manage direct debit and choose from the option under update direct debit and follow the prompts. If you don't use the App login to your account, select Manage Direct Debit on the left had side of the screen. Cancel your current direct debit. Then set up a new one with your new account detials.

Phone: 13 39 37

**In person:** Find your nearest store via https://www.optus.com.au/shop/stores

Debit

Debit

**ORIGINENERGY LTD** 

Online: https://www.originenergy.com.au

For further information: Go into Origin Energy via the website link

https://www.originenergy.com.au/help-support/billing-and-payments/direct-debit/change-direct-

debit-details

This link will display instructions under the heading 'Change Direct debit details'. You can either use

the Origin Energy App or log into My Account and go to the Direct Debit screen.

Phone: 13 24 61

In person: Not available

Online: Log into your account, select "wallet" and update details via the website link

https://www.paypal.com/signin

**Instructions**: You can change your payment method by following these steps:

Log in to your PayPal account.

Click Profile near the top of the page.

Click My money.

Click Update in the My preapproved payments section.

Click on cloudHQ.

Click on Change in the Payment Method section.

Select the payment method you'd like to use.









**PAYPAL AUSTRALIA** 

**PUBLIC SECTOR UNIO** 

SALARY WOOLWORTHS LTD

Paypal

PayPal

PayWay

**Online:** Log into your account, select "wallet" and update details via the website link

https://www.paypal.com/signin

Credit

PAYWAY Online: Log into https://www.payway.com.au/docs/rest.html#your-bank-accounts

For more information: To process bank account direct debit transactions, you must have a bank

account linked to your facility. You can do this when you purchase PayWay.

To change your linked bank accounts or add an account, contact us.

Phone: 1300 368 098

In person: (where applicable)

Debit

Online: Log into your CPSU account via website

https://www.cpsu.org.au/

For more information:

Update your account details via your online account via the link above or by calling on the number

below.

Phone: 1300 137 636

In person: Find your nearest office via

https://www.cpsu.org.au/CPSU/Content/Info pages/regional secretaries.aspx

Debit

RED E Online: Log into "My Account" via https://www.redenergy.com.au/

For more information:

https://www.redenergy.com.au/energy-billing/direct-debit.html

**Phone:** 13 18 06

**In person:** Not available

Debit

Online: https://www.woolworthsgroup.com.au/

For more information: https://www.woolworthsgroup.com.au/au/en/contact-us.html

Phone: 02 8885 0000

In person: 1 Woolworths Way, Bella Vista NSW 2153

#### **SHANNONS AUTO PREM**

Online: Log into "My Account" via https://www.shannons.com.au/

For more information:

https://www.shannons.com.au/help-support/

Simply login to your account tp update your payment detials.

**Phone:** 13 46 46

In person: Not available

Debit

**SQUAREUP** Online: Log into your squareup account via website

https://squareup.com/login

For more information:

https://squareup.com/help/au/en/article/3896-link-and-edit-your-bank-account

To edit your Bank Account in-app

Tap Settings > Account. Tap Transfers > Change Account in the instant transfer section. Enter your

bank information. Tap Link.

When you update your bank account, they'll send a confirmation email to the address associated with your Square account. Make sure you click on the link in the email within 24 hours to begin the bank

verification process.

Until your new bank account is verified, we'll continue to send transfers to your currently linked account. If you'd like to completely unlink your current bank account, contact Square Support. This

will allow your funds to remain in your Square balance until your new account is verified.

Phone: Not available In person: Not available

Credit

SS SALARY PACKAGING

Online: Log into "My Account" via https://www.smartsalary.com.au/

For more information:

For employers please login to your account as per above or contact by phone below.

For employees please contact your HR/Payroll department.

Phone: 1300 476 278 In person: Not available

smartsalary saving money, made easy

Square

#### ST. GEORGE BANK

**Online:** Log into "My Account" via https://www.stgeorge.com.au/

## For more information:

To update account details please login to your account on via link above or contact St George via phone or iin person with details below.

You need to update your Direct Debit Request (DDR) form and Direct Debit Request Service Agreement (DDRSA) to ensure that you can accept new Direct Debit Requests from your customers and provide your business with additional protection against claims. Update your existing DDR and DDRSA and ensure that any new customer receives the updated forms. Update your existing DDR and DDRSA and ensure that any new customer receives the updated forms.

Using a Desktop Computer

Logon to St.George Internet Banking.

Select 'Manage my accounts' Select 'View Direct Debits'

Select an account to display the Direct Debits and Recurring Card Payments.

Phone: 13 33 30

In person: Find your nearest branch via https://www.stgeorge.com.au/locator/



## **TAL MONEY IN**



To change your debit payment, you need to provide at least 14 days notification by writing to: TAL Life Limited GPO Box 5380, Sydney NSW 2001 or by telephoning them on 1300 209 088 during business hours.

**Online**: Log in to your myTAL account via the website link

https://mytal.tal.com.au/login

For more information: https://www.tal.com.au/existing-customers

Phone: 1300 209 088 In person: Not available

## **TEACHERS HEALTH SO**

TEACHERS HEALTH ?

Debit

## **TELSTRA SERVICES**



Online: Log into "Teachers Health account" via

https://www.teachershealth.com.au/

For more information:

To update account details please login to your account on via link above or contact St George via

phone or iin person with details below

Phone: 1300 727 538 In person: Not available

Online: Go into My Telstra via the website link

https://www.telstra.com.au/

For more information: https://www.telstra.com.au/support/account-payment/set-up-direct-debit

This link will display instructions under the heading ' How do I set up, cancel or manage my

payments?' You can either use the My Telstra App, or sign into My Telstra online using your Telstra ID

to make the update.

In the My Telstra app.

Or go to Payments located in the navigation bar, choose a bill then select Set up direct debit.

Add a new credit/debit card or bank account. ...

Once you select Submit, you'll see a confirmation screen if the submission is successful.

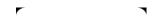
Phone: 13 22 00

**In person**: Find your nearest branch via https://www.telstra.com.au/find-us

#### **TOYOTA FINANCE AUS**

Online: Log into "My Account" via

https://toyotafinanceonline.com.au/Login/TFLogin.aspx/



**FINANCE** 

#### For more information:

Update your account details via your online account via the link above or by calling on the number



You can access your Toyota Finance account online to update your banking details. Simply register at https://tfsonline.com.au to access your loan account details online. Alternatively, contact our Customer Solutions Centre on 13 72 00 to be sent a direct debit form, complete and sign it and email

us. Please allow two working days to update your account.

Please note: bank accounts for direct debit payments must be in the name of a contract party. Third

party bank accounts will not be accepted.

Phone: 13 72 00

In person: Not available

Debit

### TRANSACT

iinet

## TransACT by IINET

**Online:** Log into "My Account" via https://www.iinet.net.au/customers/

#### For more information:

https://help.iinet.net.au/n/update-payment-details-toolbox

There are video instruction available.

Phone: 13 33 30

**In person:** Not available

Debit

### TRUENERGY PTY LT

Online: Log into "My Account" via

https://www.energyaustralia.com.au/



https://www.energyaustralia.com.au/home/help-and-support/faqs/accounts-bills-and-payments

**Phone:** 13 34 66

**In person:** Not available



UNI UniSuper

**Online:** Go into UniSuper Limited via the website link

https://www.unisuper.com.au

Phone: 1800 331 885 - Contact Unisuper to update your account details

Credit VIVA LEISURE OPERATIONS PT

Online: Log into "My Account" via

https://www.clublime.com.au/members/

For more information:

To update account details please login to your account on via link above or contact Club Lime via

phone or in person with details below.

As this group own a number of different health & fitness gyms and centres. Most fall under the banner of club lime. You will have to contact the branded health and fitness institution you belong to.

**Phone:** 13 12 44

In person: Find your nearest fitness centre via https://www.clublime.com.au/ourclubs/

Debit

**VODAFONE P/L Online:** Log into "My Vodaphone" via

vodafone

https://www.vodafone.com.au/

Instructions: Open the My Vodaphone App. Click on the Setting button. Under Account Setting you'll

Direct Debt, here you can update your detials.

For more information:

https://www.vodafone.com.au/support/billing/direct-debit
Online support: https://www.vodafone.com.au/support

Live Chat: https://www.vodafone.com.au/support/my-vodafone/tobi

Phone: 1300 650 410

In person: Find your nearest store via https://www.vodafone.com.au/stores

## **VOLKSWAGEN**



Online: Log into "Portal" via

https://www.myvwfinance.com.au/home

# For more information:

Please login to your account as per above or contact by phone below to update your account details Log in to change your Direct Debit details. Make changes to your Direct Debit via your online account. Log in or register by choosing your brand: If you are a Business customer please complete form to inform them of your Direct Debit change requirements.

Phone: 1300 734 567 In person: Not available

# Debit

# YOUI



Online: Log into "My Account" via

https://www.youi.com.au/

# For more information:

https://www.youi.com.au/about-us/faqs

Either call or you can make updates or changes to your Youi policy, via our online policy manager.

Phone: 1300 219 438 In person: Not available