SERVICE ONE®

NOTICE OF ANNUAL GENERAL MEETING

NOTICE is hereby given that the 25th Annual General Meeting (AGM) of SERVICE ONE Mutual Limited (the Company) will be held at the Mercure Canberra, Cnr Ainslie & Limestone Avenues, Braddon, ACT on Tuesday 18th November 2025 at 6pm (registration will commence at 5.30pm).

The business of the meeting will be to:

- adopt the company's financial report, Directors' report and Auditor's report,
- consider an ordinary resolution to limit the number of Directors on the Board,
- consider an ordinary resolution to appoint two Directors to the Board, and to
- consider a special resolution to change the Company's name to GoodLoop Mutual Limited.

Members entitled to attend and vote at this meeting of the Company are entitled to appoint a Proxy to vote on their behalf. A Proxy need not be a Member of the Company.

Members who wish to receive personal notice of the meeting and/or obtain the business papers and appointment of Proxy forms in relation to the meeting can do so by calling 02 6215 7142.

By order of the Board.

Kashif Cheema SECRETARY SERVICE ONE® is a registered trade mark of SERVICE ONE Mutual Limited ABN 42 095 848 598